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## **Lexcel Accrediation For Leeds Day**

Leeds Day becomes the first firm in Huntingdonshire to be awarded the much coveted Law Society Practice Management Standard, Lexcel.

Most of us at some time in our lives need to take the advice of a Solicitor. So how should you go about choosing the right Solicitor for you?

Some people will ask family or friends to recommend someone whilst others will leaf through the Yellow pages or browse the web. But what should you actually be looking for?

The Law Society governs the legal profession and has a number of useful pointers and accreditation systems that should assist, one of which is LEXCEL.

Firms which have the LEXCEL award will give you legal advice with service quality guaranteed. They undergo rigorous independent assessment every year to ensure they meet required standards of excellence in areas such as client care, case management and risk management.

The LEXCEL quality mark is only awarded to solicitors who meet the highest management and customer care standards.

By choosing a solicitor with the LEXCEL quality mark you can be sure you will get:

- a timely response to all communication
- accurate cost estimates, and information on how charges will be calculated
- regular cost estimates, and information on how charges will be calculated.

There is only one firm in Huntingdonshire that have the LEXCEL accreditation – Leeds Day Solicitors. With offices in Huntingdon, St Ives and St Neots we provide sound advice at a competitive rate to private individuals and company's alike. We have specialist teams dedicated to help whatever the issue. We set out to obtain LEXCEL accreditation as it is in keeping with our philosophy of setting ourselves apart from the market in providing consistent excellence in our legal services and ensuring that our clients' objectives are met.

The Award was presented to Partner Andrew Roberts who led the Firm in attaining the accreditation at the Leeds Day Staff Conference in June. On receiving the award, Mr Roberts said “This is evidence that we have our Clients interests at the very heart of what we do. By maintaining these standards and the systems we have in place, we can ensure that we meet their needs and continue to deliver a high quality service to our Clients”

Don't just take our word for it, The Law Society says “Accredited firms get fewer complaints and claims against them than other firms, so if you want peace of mind and reassurance that you will receive a quality service, use a solicitor with the Lexcel quality mark.”

[www.lawsociety.org.uk](http://www.lawsociety.org.uk)